



Easy installation

A simple agent installation leaves a minimal footprint on the endpoint, and no on-premises infrastructure is required



Deep analytics

Instant delivery of deep analytics to help you monitor user experience, and spot trends to better prepare for future demands



Cross-platform support

Manage physical and virtual devices (Windows, Mac and Linux) in a single solution



Guided remediation

Perform automated tasks on remote endpoints based on certain triggered events As more organizations adopt fully remote or hybrid work environments, IT administrators are responsible for managing more endpoints than ever before. To support these devices at scale, enterprises need a complete view into the health and performance of their device fleet—whether physical or virtual—to provide a high-quality user experience, understand trends to predict future needs, and respond to issues proactively.

Tehama Desktop Intelligence and Automation is an add-on service to the Tehama platform that allows IT administrators to centrally manage all physical and virtual devices. The tool provides deep insight into desktop performance and user experience while making it simple to automate critical updates based on any customized event trigger.

Reduce costs and complexities for IT teams

IT administrators — Achieve lower operating costs while delivering better quality service to end-users, and leverage tools to perform automated tasks on remote endpoints.

Help desk operators — Improve troubleshooting with real-time session visibility, and perform remote actions to resolve issues quickly.

Managers of virtual teams — Reduce downtime and improve team productivity with proactive management of desktops and applications.

Get deep insight into desktop health and performance

Built-in dashboards provide deep visibility into desktop health and performance, understanding data such as:

- Number of desktops online, location, and average log on time
- Storage, memory and CPU usage to identify issues and optimize performance
- Compliance metrics to identify out-of-date applications and desktops

Tehama can get your entire remote workforce up and running on its Enterprise DaaS platform featuring Desktop Intelligence and Automation in less than an hour – no on-premises infrastructure required.

